



Service Plans

	Prepaid	Advanced	Total
One Annual Preventive Maintenance On-site Visit¹		✓	✓
Includes Preventive Maintenance Service Kit^{1,2}		✓	✓
Priority Scheduling	✓	✓	✓
Priority Application Support	✓	✓	✓
Free Software/Firmware Upgrades⁶	✓	✓	✓
Complementary Training³	✓	✓	✓
Includes Labour⁴	✓	✓	✓
Includes Travel	✓	✓	✓
Includes Parts⁵		✓	✓
IQ/OQ/PQ (Installation/Operational/Performance Qualification)			✓
Includes Calibration/Check Standards			✓
Discount on Spare Parts and Consumables (5%)			✓

1 – If applicable.

2 – Service kits contain specific parts, a list of which is available upon request. Additional parts may be billable.

3 – Time permitting complimentary training will be provided at the time of a scheduled on-site maintenance visit.

4 – Up to 5 business days on-site except in the case of the prepaid plan. Some instruments may be required to be sent in for repair. Postage to and from ATS Scientific Inc. will be covered.

5 – Includes all non-consumable parts.

6 – If applicable. Will be provided at the time of an on-site maintenance visit or in-house repair. Subject to instrument compatibility.

ATS-Care options subject to instrument in good working condition and meeting manufacturer specifications.



is now a part of the ATS Scientific family!



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